

## **Compliance action taken for childcare provision**

EY424052/C240239

**Date:** 04/06/2015

### **Summary of outcome**

On 6 February 2015 we received some information that raised concerns about safeguarding, accident or injury and behaviour management. We decided to visit the provider to look at these concerns to see whether the nursery was meeting the Statutory Framework for the Early Years Foundation Stage requirements 3.6, 3.50 and 3.52. In particular, this includes the requirement that states; 'Providers must enable all staff to identify signs of abuse and neglect at the earliest opportunity, and to respond in a timely and appropriate way to any inappropriate behaviour displayed other members of staff', 'Providers must inform parents and/or carers of any accident or injury sustained by the child on the same day, as soon as reasonably practicable, of any first aid treatment given' and 'Providers are responsible for managing children's behaviour in an appropriate way'.

We made an unannounced visit to the nursery and were concerned that the lead practitioner for safeguarding had not undertaken an appropriate training course to enable her to take lead responsibility in liaising with local statutory children's services. The lead practitioner was not fully aware of her responsibilities and did not inform Ofsted appropriately of action taken in respect of an allegation. We also found that following an accident where a child had cut themselves, the parent was not properly informed of the treatment given to the child. During our visit our concerns were further raised as a risk assessment had not been completed on the outdoor area. There was a water butt containing a significant amount of water within reach of the children and without a lid, posing a hazard.

Following our investigation, we sent the provider an initial warning letter as they had breached a regulatory requirement by not informing Ofsted of the action they had taken, following an allegation about a member of staff. We also issued a welfare requirement notice which asked them to; 'improve the system for reviewing risk assessments regularly when the person responsible

is not present; to identify aspects of the environment that may cause a hazard to children, with specific reference to the outdoor area, in order to protect children'. Notices to improve were also issued which required them to 'ensure that the lead practitioner for safeguarding has attended an appropriate training course, enabling them to understand and respond appropriately to signs of possible abuse and neglect; train all staff to implement the whistleblowing policy and procedures more effectively when they have concerns about another member of staff' and 'ensure parents are informed about any first aid treatment given to children following accidents, on the same day the accident happened, or as soon after as reasonably practicable'.

On 9 March 2015 we made another unannounced visit to the nursery to monitor the welfare requirement notice. The provider had responded appropriately to this notice and all areas were observed to be safe for children. During this visit we observed a baby being left to feed from a bottle which was propped up with a cushion. We issued a further notice to improve which asked the setting to 'improve the individual care of very young children by ensuring their needs are met, with specific regard to bottle feeding'. On 14 April 2015 we made a further unannounced visit to the nursery. Although the provider had undertaken appropriate safeguarding training, and staff had refreshed their knowledge and understanding of safeguarding, there were still concerns. These were in connection with staff knowledge and understanding of safeguarding, deployment of staff, induction procedures, care of children in the baby room, and a lack of a deputy to support the manager. Due to these concerns it was decided that an inspection would take place. Following the inspection when the provision was judged to be inadequate, enforcement action was taken. The setting is currently being monitored and Ofsted are satisfied that children are appropriately safeguarded. Therefore the provider continues to be registered.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website

for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).