

Compliance action taken for childcare provision

EY437625/C243437

Date: 19/06/2015

Summary of outcome

On 18 March 2015 we received information from an anonymous source which raised concerns about the suitability of staff working with the children and the strategies used to manage children's behaviour.

We investigated this concern to see whether the provider was meeting the Early Years Foundation Stage welfare requirements for Suitable People W2.1, in particular providers must ensure that people looking after children are suitable to fulfil the requirements of their roles. Managing Behaviour W3.52 and Child Protection W3.6.

We do not investigate to prove or disprove a complaint but use the information to check if the childcare provider is meeting all legal requirements. We carried out an unannounced visit to the setting and found that the provider was able to demonstrate that people working with children are suitable and that appropriate behaviour management strategies are used within the setting.

However, the provider could not demonstrate that all staff have a secure knowledge of the safeguarding procedures to follow in the event of an allegation against a member of staff, including whistleblowing procedures.

Following our investigation, we therefore sent the provider a notice of action to improve that asks the provider to:

ensure that staff knowledge and understanding of safeguarding procedures is secure and fully embedded. This is in particular regard to the correct procedures to follow in the event of an allegation being made against a member of staff and whistleblowing procedures.(The Early Years Foundation Stage General Welfare Requirements – Child Protection 3.6)

Appropriate action was taken by the setting and we are now satisfied that they are meeting requirements.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).