

## **Complaint about childcare provision**

EY279555/C258807

**Date:** 16/10/2015

### **Summary of complaint**

On 28 August 2015 we received a concern about Ofsted not being informed of a significant event.

We conducted an announced visit to see if the provider was meeting the requirements of the Early Years Foundation Stage. We found at the visit that procedures had not been followed and Ofsted and other agencies had not been informed. On this occasion we have decided to issue the provider with a warning letter and not to take any further action because we believe they will not do this in the future.

The provider remains registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers](#) leaflet (Reference no. 080120)