

Complaint about childcare provision

EY485777/C338397

Date: 17/03/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 5 February 2018 we received concerns that this provider was not meeting some of these requirements. We served a Notice to Improve that required the provider to take the action below within the timescale set out.

Action needed

- review how you maintain appropriate records, particularly for pre-existing injuries by 13 April 2018.

The provider has reviewed the nursery's internal system for recording pre-existing injuries to make the necessary information more detailed. We are, therefore, satisfied with the action taken by the provider. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at

www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted